

Safety Camera Program (Red-light and Speed) FAQs

Here you will find some of the most frequently asked questions about the safety camera program.

What is a red-light running violation?

A red-light running violation occurs when a motorist ENTERS an intersection after the traffic signal has turned red. Motorists already in the intersection when the signal changes to red are not considered red-light violators.

What is a speed violation?

A speed violation occurs when a motorist is traveling over the legal speed limit (35 mph for divided streets, 25 mph for all other streets, and 20 mph in school zones, unless posted differently). Speeding motorists entering the intersection AFTER the light has turned red will only receive a red-light violation.

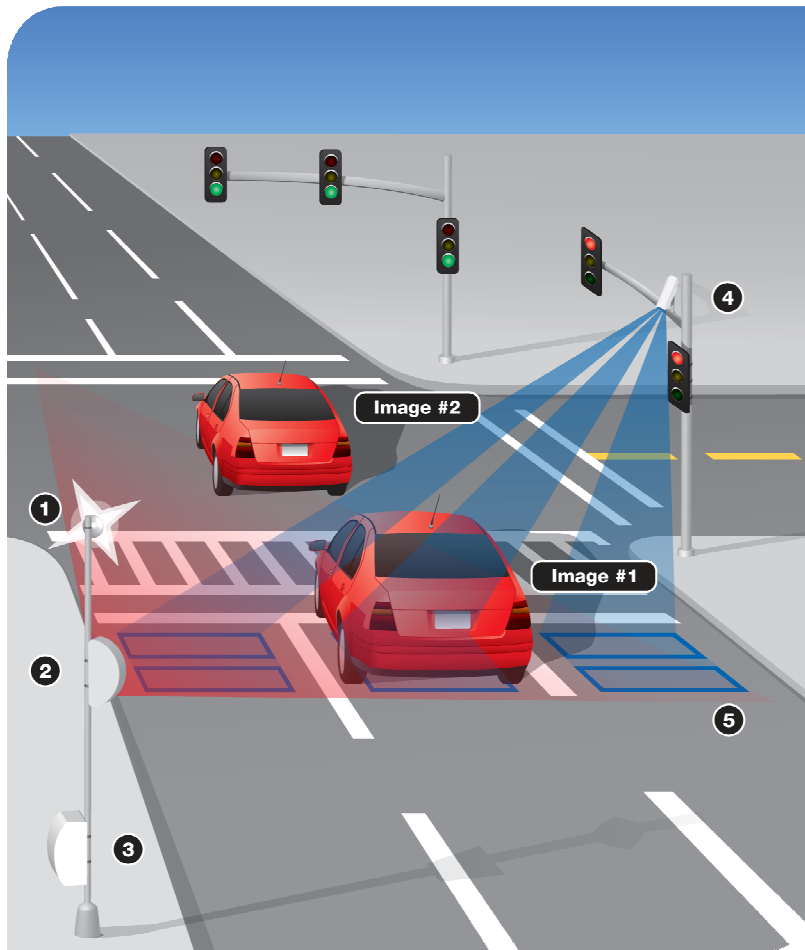
Why install red-light cameras?

According to the Insurance Institute for Highway Safety, red-light running is a leading cause of urban crashes and often causes injury and death. The City of New Orleans installed the safety cameras to reduce the number of red-light collisions and injuries associated with these crashes. The purpose of this program is to increase traffic safety with the goal of reducing red-light running violations, crashes and injuries.

Why install speed cameras?

According to the Insurance Institute for Highway Safety, speeding kills 1,000 people per month and is a factor in about one-third of all fatal crashes. Speed safety cameras are a powerful solution to improve driving behavior to prevent crashes and the resulting deaths and injuries.

How does the road safety camera work?



- 1 Strobe**
- 2 Camera**
- 3 Controller**
- 4 Non-Invasive Video Sensor**
- 5 Detection Zones**

Image #1 The **1st Image** records the vehicle behind the crosswalk while the light is red

Image #2 The **2nd Image** records the vehicle proceeding through the intersection while the light is red

Each intersection is outfitted with a high resolution, high speed digital video camera. The camera is activated by sensors, which are located just prior to the stop bar and are only activated when a motorist crosses the stop bar AFTER the light turns red.

Two images, one showing the vehicle at the white stop bar and the illuminated red light and one showing the vehicle in the middle of the intersection and the illuminated red light, are taken and sent to the vehicle owner. In addition, the violation includes a close-up photo of the vehicle's license plate.

Video cameras also record a 12-second digital video of the violation, including six seconds prior to and six seconds after running the red light. Commissioned law enforcement officers review every violation before the citation is issued.

How do the speed enforcement cameras work?

The speed enforcement cameras are the same units that record the red-light violations; however, they are specifically programmed to also register the speed of a vehicle. If the vehicle is traveling over the posted limit during a green or yellow light, the cameras will initiate and record.

Where are the red-light and speed enforcement cameras located?

The locations with camera installations are listed below. Each intersection is marked clearly with signs.

Safety Camera Location	Speed Enforcement	Red Light Enforcement	School Zone Enforcement
EB Camp St @ International School	X		X
EB Dwyer Rd @ Miller McCoy Academy	X		X
WB Dwyer Rd @ Miller McCoy Academy	X		X
EB Freret St @ Audubon Primary Academy	X		X
WB Freret St @ Audubon Primary Academy	X		X
EB Hammond St @ Resurrection of Our Lord School	X		X
WB Hammond St @ Resurrection of Our Lord School	X		X
NB Jackson Ave @ Laurel Elementary	X		X
SB Jackson Ave @ Laurel Elementary	X		X
WB Annunciation @ 2nd St	X		X
NB Pace Blvd @ St Julien Elementary	X		X
SB Pace Blvd @ St Julien Elementary	X		X
NB Press Dr @ Coghill Elementary	X		X
SB Press Dr @ Coghill Elementary	X		X
EB Opelousas Ave @ Holy Name of Mary	X		X
WB Opelousas Ave @ Holy Name of Mary	X		X
NB Carrollton Ave @ Kipp Believe School	X		X
SB Carrollton Ave @ Kipp Believe School	X		X
EB Prytania St @ McGehee School	X		X
WB Prytania St @ McGehee School	X		X
SB N Carrollton Ave @ Canal St	X	X	
EB Canal St @ N Carrollton Ave	X	X	
NB S Carrollton Ave @ Palmetto St	X	X	
SB S Carrollton Ave @ Palmetto St	X	X	
NB S Carrollton Ave @ Earhart Blvd	X	X	
SB S Carrollton Ave @ Earhart Blvd	X	X	

WB Earhart Blvd @ S Carrollton Ave	X	X	
EB Earhart Blvd @ S Carrollton Ave	X	X	
EB Poydras St @ Loyola Ave	X	X	
NB St Charles Ave @ Martin Luther King Jr Blvd	X	X	
SB St Charles Ave @ Martin Luther King Jr Blvd	X	X	
EB Poydras St @ St Charles Ave	X	X	
EB St Charles Ave @ Washington Ave	X	X	
EB St Charles Ave @ Louisiana Ave	X	X	
WB St Charles Ave @ Louisiana Ave	X	X	
WB Poydras St @ Magazine St	X	X	
WB Poydras St @ Carondelet St	X	X	
NB Paris Ave @ Crescent Dr	X		X
SB Paris Ave @ Prentiss Ave	X		X
NB Toledano St @ Galvez St	X		X
SB Toledano St @ Galvez St	X		X
EB Florida Blvd @ Milne Blvd	X		
NB Canal Blvd @ French St (1)	X		X
SB Canal Blvd @ French St (2)	X		X
EB St Charles Ave @ Jena St (3)	X		X
WB St Charles Ave @ Jena St (4)	X		X
NB Read Blvd @ Hammond St (1)	X		X
SB Read Blvd @ Hammond St (2)	X		X
NB Jackson Ave @ Chestnut St (1)	X		X
SB Jackson Ave @ Coliseum St (2)	X		X
NB Franklin Ave @ Wisteria St (1)	X		X
SB Franklin Ave @ Wisteria St (2)	X		X
EB Bienville St @ N St Patrick St (3)	X		X
WB Bienville St @ N. Olymipa St (4)	X		X
WB Canal St @ N. Olympia St (4)	X		X
EB Canal St @ S. St Patrick St (3)	X		X

EB Chartres St @ Gallier St	X		
WB Chartres St @ Gallier St	X		
NB Henry Clay Ave @ Coliseum St	X		
SB Henry Clay Ave @ Coliseum St	X		
SWB City Park Ave @ Canal St	X	X	
SB N Rampart St @ Esplanade Ave	X	X	
NB Wisner Blvd @ Harrison Ave	X	X	
SB Wisner Blvd @ Harrison Ave	X	X	
WB Harrison Ave @ Marconi Dr	X	X	
NB S Carrollton Ave @ Banks St	X	X	

What is the amount of the red-light or speed enforcement fines?

The fine for a red-light violation in the City of New Orleans is **\$100**. Fines for speed violations are based on how many miles per hour over the posted speed limit the motorist is traveling:

MPH Over the Posted Speed Limit	Fine
1 - 9 mph	\$40
10 – 14 mph	\$75
15 – 20 mph	\$125
Greater than 20 mph	\$200

In addition, an administration fee of \$35 is applied to each actual violation.

Can I receive a red-light and speed enforcement citation for the same violation?

No. Drivers who receive photo citations are cited either for a red-light violation or a speed violation. The City of New Orleans has chosen not to assign multiple violations for the same incident.

How much time do I have to pay my Notice of Infraction?

You must pay the civil penalty on or before the due date on your Notice of Infraction. The due date for payment is located on the top and bottom right of your Notice of Infraction.

What are my options?

1. Pay the fine.

Pay Online. Logon to www.ViolationInfo.com by entering your Notice number and PIN number shown in the red box on the front right of your Notice. Click the Pay button. There is a convenience fee of \$4.00 that will be assessed at the time of payment.

Pay by Mail. Mail your check or money order, payable to City of New Orleans, in the enclosed envelope along with the coupon printed at the bottom of the notice. Write the Notice number and the license plate number on your check or money order. Do not mail cash. The mailing address is:

City of New Orleans

Photo Safety Program

P.O. Box 742503

Cincinnati, OH 45274-2503

Pay by Credit Card. Call 504.658.8082 between the hours of 8:00 a.m. to 5:00 p.m., Monday – Friday. There is a convenience fee of \$4.00 that will be assessed at the time of payment.

2. Request a hearing in writing.

You may request a hearing in writing. A Hearing Request Form will be included with the Notice of Infraction. The form can also be found at www.ViolationInfo.com. Complete the form and mail it to:

Administrative Hearing Center

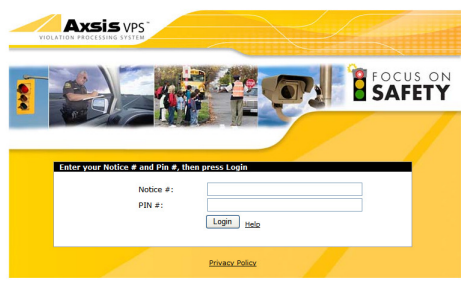
Photo Safety Program

1340 Poydras Street

New Orleans LA 70112

Hearing options include a mitigation hearing in person or a mitigation hearing by mail to explain the circumstances or a contested hearing in person to contest the infraction.

3. Submit an Affidavit of Non-Responsibility.

The image shows a screenshot of the Axis VPS website. At the top, there is a banner with the text "Axis VPS" and "VIOLATION PROCESSING SYSTEM". Below the banner, there is a navigation bar with icons for a traffic light, a car, a person, and a camera, with the text "FOCUS ON SAFETY". The main content area features a login form with the heading "Enter your Notice # and Pin #, then press Login". The form has two input fields: "Notice #:" and "PIN #:". Below the "PIN #:" field, there are two buttons: "Login" and "Help". At the bottom of the form, there is a link for "Privacy Policy".

You may submit an Affidavit of Non-Responsibility. Submit it if your vehicle was sold or stolen. You may obtain an Affidavit of Non-Responsibility by visiting www.ViolationInfo.com. This Affidavit must be filled out accurately and in its entirety and presented to the hearing officer at the time of your hearing. Visit www.ViolationInfo.com to view information about your Notice of Infraction. You will be asked to enter your Notice

number and PIN number, found on the front of your Warning or Notice of Infraction in the upper right corner, inside the red box.

Can I make payments in installments or set up a payment plan?

No. Payment plans are not available.

What happens if I ignore the Notice of Infraction?

Failure to respond to the Notice of Infraction is handled as a guilty plea and a second notice shall be sent indicating the final date payment can be made without incurring a late-payment fee. Failure to pay the

civil penalty by the due date on the Notice of Infraction shall result in the imposition of a late-payment fee of \$75. If the third notice remains unpaid, collections and entry of a judgment against you may proceed.

What if I was not the driver/owner of the vehicle at the time of the violation?

Per the City of New Orleans, you may request a hearing and submit an Affidavit of Non-Responsibility by mail. The Affidavit must be filled out accurately and in its entirety. You may obtain this form either by downloading and printing the form from www.ViolationInfo.com or visiting the Court in person. Bring the completed form to the Court in person on your hearing date.

I sent my payment by mail before the due date, but it will not arrive on time; will I be charged late fees?

Late fees will NOT be assessed if your payment is postmarked on or before the due date located on the front of your Notice of Infraction.

I paid my violation; why did I receive another Notice of Infraction?

The Notice you just received could be for additional violations or it could be a second notice, which is now a Delinquent Notice. If it is a Delinquent Notice, chances are that your payment and the Notice crossed in the mail. It can take as many as 10 business days to show in the system once it has reached our office. Call 1-866-790-4111 to confirm that your payment was received.

Will I receive any points on my driving record for this Infraction?

No. This is a civil infraction that is not reported to the Louisiana Department of Motor Vehicles.

What company provides the red-light and speed enforcement camera program?

The City of New Orleans has contracted with American Traffic Solutions, Inc. (ATS) to provide the Automated Safety Camera Program for Red-light and Speed Enforcement. ATS will install and maintain all equipment related to this program and process violations captured by the equipment. ATS is a leading provider of technology and business solutions that support electronic toll and traffic management programs worldwide. More information about ATS is at www.atsol.com.

Three side-by-side frames from a traffic camera showing a red SUV and a red sedan at an intersection. The left frame shows the vehicles approaching. The middle frame shows the red SUV turning right. The right frame shows the red sedan turning right, colliding with the red SUV. Metadata at the top of each frame includes DATE, TIME, SPEED, PHASE, STIME, LANE, and FRAMES.

- Other findings include:

- Sources: "Stop Red Light Running," Federal Highway Administration Safety Website: safety.fhwa.dot.gov/programs/srlr.htm. 2002.
R. A. Retting and A.F. Williams, "Characteristics of Red Light Violators: Results of a Field Investigation," *Journal of Safety Research* (1996): 27.1. 9-15.

Speeding Facts

- Speeding is a factor in about one-third of all fatal crashes (IIHS).
- Speeding kills more than 1,000 Americans every month (IIHS).
- The NHTSA estimates that the economic cost of speed-related crashes is \$40.4 billion each year - \$76,865 per minute or \$1,281 per second.
- The National Safety Council reports that speed was a factor in 27% of fatal crashes in construction and maintenance zones in 2005.

In its 2007 report that reviewed 13 published surveys of speed and red-light camera performance in the United States and six other countries, the National Highway Traffic Safety Administration not only found that fixed speed cameras reduce injury crashes by 20 to 25 percent, and mobile speed cameras reduced injury collisions by 21 to 51 percent, but concluded that “automated enforcement systems can result in measurable safety improvements at high crash locations.”

SOURCE: Automated enforcement: a compendium of worldwide evaluations of results. Report no. DOT HS-810-763. Washington, D.C.: National Highway Traffic Safety Administration. P.3.
<http://www.nhtsa.gov/DOT/NHTSA/Traffic%20Injury%20Control/Articles/Associated%20File/HS810763.pdf>

This study shows speed cameras do influence motorists to drive more slowly even at locations without safety cameras. The results show that highly visible automated enforcement can promote community wide changes in driver behavior. So-called “distance halo effects” are a key advantage of automated speed enforcement that generally are not achieved by traditional police speed enforcement.

SOURCE: Evaluation of Automated Speed Enforcement in Montgomery County, Maryland. Insurance Institute for Highway Safety. By Richard Retting, Charles Farmer and Anne McCartt. January 2008. pg. 2 and pg. 8-9
<http://www.stoppedlightrunning.com/pdfs/TO%20ADD%20Montgomery%20County%20Speed%20Study.08.pdf>

The U.S. Department of transportation's *Federal Highway Administration* reviewed research on traffic speed in 1998.

The summary states:

- That the evidence shows that the risk of having a crash is increased both for vehicles traveling slower than the average speed, and for those traveling above the average speed.
- That the risk of being injured increases exponentially with speeds much faster than the median speed.
- That the severity of a crash depends on the vehicle speed change at impact.
- That there is limited evidence that suggests that lower speed limits result in lower speeds on a system wide basis.
- That most crashes related to speed involve speed too fast for the conditions.
- That more research is needed to determine the effectiveness of traffic calming.

SOURCE: "Synthesis of Safety Research Related to Speed and Speed Limits". U.S. Department of Transportation.
<http://www.tfhrc.gov/safety/speed/speed.htm>. Retrieved 2008-03-05